



Dear Members, Guests, and Supporters of our YMCA,

We understand that the closure of our facilities might have felt abrupt and unexpected. We know it is the right decision under these extraordinary circumstances because the **health and well-being of you, our members, and our valued staff comes first, always**. We are in close contact with the Jefferson County Department of Public Health and continue to monitor the situation and are committed to reopen as soon as possible.

It's more important than ever to live our YMCA mission of serving and strengthening our communities. And while we can't serve you in person, you can become part of Y360, a new virtual initiative led by Ys across the country. It's your favorite classes, Y top instructors and the Y community now available at home. [Learn more here. Start taking classes now.](#)

We know you still have a lot of questions. We do, too. All of us at the Y are grateful for the outpouring of support many of you have expressed. We are committed to doing everything possible to secure the future of the YMCA, and all its services, as these uncertain times continue. **Closure for any length of time represents a significant threat to our non-profit organization.** We cannot express the potentially devastating impact extensive cancellations could have. We know the Y is an extension of your family and we remain honored and committed to serving you, just as we have served for the last 165 years.

Here are some things we can share with you:

- Those currently enrolled in Before and After School and Daycare will be credited toward future programming in the 2020 calendar year. The Childcare administrative office phone will be manned starting March 17, 8:30-5:00 pm 315-755-2005.
- Those currently enrolled in postponed activities – League Soccer or the Shamrock Run will maintain enrollment when the times are rescheduled.
- Those currently enrolled in youth sports and aquatics have two choices: you can consider your program fees a donation to the Y's ongoing mission to serve community or take a credit toward future programming in the 2020 calendar year.
- All members also have a choice. You can consider this month's membership dues a donation to the Y. If this is your choice – thank you. No actions are necessary. If you would like to do something different, we are able to assist you. Member service representatives will be available by phone starting March 17, at the Downtown YMCA 315-782-3100 from 9 am to 6 pm Monday through Friday.

Whatever you choose, we thank you for your support and understanding. Please

take care of yourself and one another. Our community is strong, and together, we will get through this.

Sincerely,
Keith Caughlin

Y Board, Chair

Denise Young

CEO

Steve Rowell

CPO

Shawna Cutuli

Managing Director